Family Heritage
A Torchmark Company

INFORMATION RELEASE AUTHORIZATION

June 1, 2015
RICHARD L. SLAPE
HARRISON, AR 72601

You have recently received a benefit payment from Family Heritage Life Insurance Company of America. We are pleased that you saw the importance of our insurance program and decided to provide your family with supplemental financial protection.

The best way to get our message to others is on the recommendation of those who have benefited from our insurance programs. We ask your permission to tell others that a benefit was paid to you and share the information below.

Whether you decide to grant us permission or not will have no effect on the payment or eligibility for benefits of your policy/certificate, its terms or conditions. Thank you for your consideration in helping us help others.

Total Paid:	**$14,596.00**	**Coverage Type:**	**Cancer**
Agent Name:	**Robert McLean**	**County:**	**Boone**

I hereby give Family Heritage and its insurance representatives my permission to use the facts shown above, together with any writings and comments made by me below, in connection with your sales presentations to prospective customers and in educational and advertising programs.

Signature : Polly S Slape **Date :** 8-12-15

Comments : PLEASE SEE ATTACHED

(If necessary, please continue on the other side.)

This Authorization may be revoked by written request to Family Heritage, except to the extent that Family Heritage has taken action in reliance on the authorization. The information that is used or disclosed pursuant to this Authorization may be redisclosed by its recipients and may not retain any legal protections. This Authorization may be used for marketing insurance to prospective customers and if those customers purchase insurance, Family Heritage will receive remuneration in the form of premium payments.

This Information Release Authorization may be used through June 1, 2017

Approved

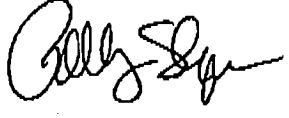
(440) 922-5151 FAX: (440) 922-5152
P.O. Box 470608 - Cleveland, Ohio 44147-0608

Family Heritage August 11, 2015

When I first talked to Rob our family already had a cancer policy. Rob encouraged us to compare the 2 policy's side by side. So we compared and Family Heritage was the best policy for the money. We also signed up for the Cash Rider, hopefully we could actually see a return on our policy if we didn't use it. Didn't take much to convince me but my husband was skeptical, all he could see was just another Insurance payment going out of our pocket. I on the other hand saw my husband's family history with Cancer and knew the costs and the limitations of our Medical Insurance and we would need some type of policy to help us out if we needed it to fill those gaps.

In April 2014 my Husband, Rick was diagnosed with Esophageal Cancer. So we started our life with Cancer, one of my 1st phone calls was to Rob to find out how our policy was all going to "REALLY" work. I was prepared to have to deal with forms, and jumping through hoops to file claims. NOPE... The process was fairly simple, Rob walked me through it all, told me what I needed, gave me my account # and the fax to send to. I did have to get some documents from doctors but I knew exactly what to ask for. I Put my account number on all the pages and faxed them in, that was it. Rob called to check up on us regularly and asked me to let him know when I sent in documents so he could make sure they were received and worked timely. He would contact me when the claims were completed and let me know the money was in my account. *(It was usually there before he called)*. This money was deposited into my account for me to use for what I needed to pay, CO-pays, gas or our personal bills. Rob would contact me if he knew we had an appointment or treatment to see how Rick was doing afterwards or how we were doing as a family.

Rick owned his own business so the money we received helped our family survive financial due to his loss of income for a year and a half while he was fighting cancer. In May of 2015 Rick's cancer had metastasized into his brain and he lost his fight with Cancer on July 15 2015. We had used almost every aspect of our insurance policy by that time. 2 Diagnosis 3 Biopsys 4 Chemotherapy treatments 30 Radiation treatments Nausea Meds 15 days in ICU 1 Ambulance transport 3 surgeries Multiple scopes with Anesthesia. 8 days in Hospice Multiple CT and PET scans

No one will ever be prepared for how Cancer affects you or your family, not only the health or physical aspects, the emotional and financial burdens can sometimes be overwhelming. I do know that if we had not had our Policy and Rob Mclean as our agent, my family would be in a very different situation right now financially.

Polly, Richard (Rick) Slape and Family Harrison, AR